Welcome to eSNOOPI

Electronic System Network Oversize Overweight Permit Information

This application allows self-issuers online permit purchases of Washington State Transportation size and weight vehicle permits & the Trip & Fuel Permits for Washington State Department of Licensing. Each permit type has different requirements & limits provided in Index links.

You will be registered as a user of this system by Motor Carrier Services personnel. You will receive confirmation, log in information and a password via encrypted email.

eSNOOPI PRODUCTION site:

https://secure2.wsdot.wa.gov/esnoopi/esnoopiui/public/login.aspx

Please note eSNOOPI General Use directives:

- If you should forget your password the <u>Forget Password</u> link is provided on the eSNOOPI home (login) page.
- You will be requested to change generic type passwords (unacceptable) on your first login to the eSNOOPI Production environment. Passwords should be at least 6 characters including at least one digit or symbol.
- Data Guidelines, please make note to follow these guidelines for data entry in eSNOOPI.
- Mandatory or required fields in eSnoopi are marked with an asterisk (*) symbol.
- You will receive warning messages in red font. Please scroll to check for these "red font" messages if there appears to be no response from eSNOOPI.
- Hold down the [<u>Control</u>] key when selecting Multiple Vehicles.
- Use the [Tab] key to move between fields.
- You may use the [Enter] key to activate selected items, including links & buttons. The button/link will have a dotted outline around the perimeter allowing activation by [Enter] key.
- When a drop down menu is highlighted you may depress a down arrow or a first character or digit for the desired selection.
 - For example: When the "Select Permits" field is highlighted you can depress a "t" for trip permit or "o" for OS/OW. In a Range field "3" for 30, "6" for 60 or "a" for Annual.
- When permits need to be placed on hold, please minimize the current browser (Internet Explorer) window and log in to another browser session to continue working in eSNOOPI. Please note there is an application security time out function in place; this will release your connection with no cursor action during a 30 minute segment.
- Caution: Bank of America pages have different time-out settings.
- After editing a field (making an entry or change) make sure you [Tab] out of the field or press [Enter] so the application validates the field entry.
- You may wish to disable the "AutoComplete" feature in Internet Explorer. From IE select Tools, Internet Options, the Content tab and [AutoComplete]: from the options provided uncheck any of the three radio boxes. You may wish to clear history of passwords by depressing the appropriate button.
- For Credit Cards, use the Internet Explorer ←Back button (top left of page) to retain current credit card data. The <u>Try Again</u> link is provided as backup in the event that a connection is lost with Bank of America during entry of credit card data.